

THE SUCCESS OF PEC



THE BENEFITS



PEC has legal validity

It is legally equivalent to a registered letter with return receipt.



PEC is secure

It has high safety standards.



PEC is useful

It is mandatory for businesses but useful for everyone.



PEC saves money

It reduces time and costs.



PEC is simple

It works like traditional email but offers much more.



PEC is digitally sovereign

Based on Italian technology.

THE FIGURES⁽¹⁾



20M

Number of
PEC mailboxes



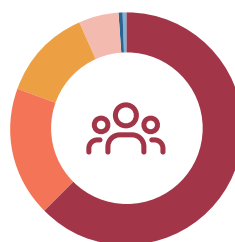
3.5B

Number of
PEC messages

Estimate by IDC October 2026



PEC Users⁽²⁾



- 62.7% Individuals
- 17.9% Companies
- 12.8% Sole proprietorships
- 5.7% Freelance professionals
- 0.6% Public administration
- 0.3% Non-profit organizations

Data refers to Aruba PEC's customer base

KEY FINDINGS



1 An integral part of the State's daily operations⁽¹⁾

60% of public administrations communicate daily with other public administrations via PEC, for official documents, opinions, authorizations and coordination.



2 It has become part of Italians' everyday lives⁽¹⁾

78% of professionals use it daily or weekly, while 45% of citizens use it weekly or monthly.



3 It truly simplifies processes⁽¹⁾

52% of organizations identify simplification as the main benefit, peaking at 76% in tax and compliance activities.



4 PEC users are highly satisfied⁽³⁾

PEC enjoys extremely high levels of appreciation, with an overall satisfaction score of **4.4 out of 5**.

SOURCES

(1): IDC White Paper sponsored by Aruba, PEC: diffusione, casi d'uso e prospettive di interoperabilità nell'ecosistema digitale europeo, Doc #EUR254816126, October 2026.

(2): Aruba PEC customer base, October 2026. (3): Aruba PEC internal survey, 2023.

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